

Lane Community Health Council Board August 13, 2024 7:00am-9:00am Hybrid Meeting Minutes

Present: Dr. Patrick Luedtke, Lane County Health, and Human Services; Dr. Catherine York, Northwest Surgical Specialists; Mr. David Butler, McKenzie Willamette Medical Center; Dr. Philip Capp, Optum; Ms. Ali Canino, South Lane Mental Health; Ms. Tannya Devorak, Community Advisory Council; Ms. Eve Gray, Lane County Health, and Human Services; Dr. Lana Gee-Gott, Northwest Medical Homes; Ms. Lindsey Hopper, PacificSource; Ms. Molly Johnson, Advantage Dental; Ms. Jamie Louie-Smith, Heritage Bank; Ms. Melanie Maples, Willamette Family Inc.; Mr. Tony Scurto, Lane Education Service District; Dr. Robin Virgin, PeaceHealth Medical Group; Mr. Chad Westphal, Looking Glass

Staff: Ms. Rhonda Busek, Lane Community Health Council; Ms. Suzy Kropf, Lane Community Health Council; Ms. Lauriene Madrigal, Lane Community Health Council **Guests:** Dr. Mark Buchholz, PacificSource; Ms. Kellie DeVore, PacificSource; Ms. Megan Romero, PacificSource; Ms. Kayla Watford, Lane County Public Health; Mr. Dustin Zimmerman, Oregon Health Authority

I. Call to Order, Welcome & Introductions, Public Comment

Dr. Luedtke called the meeting to order at 7:00 am. **Public Comment:** There was no public comment.

II. Consent Agenda

Dr. Luedtke presented the consent agenda including the following actions. A motion was moved and seconded to approve the consent agenda. The motion passed unanimously.

- Approval of June 11, 2024, Minutes Lane Community Health Council Board: No questions or discussion.
- **LCHC Financials:** No questions or discussion.
- CCO Director Report: No questions or discussion.
- Q2 CCO Dashboard: No questions or discussion.
- **Q2 Demographic/REALD Data:** No questions or discussion.
- <u>Q1 Grievance and Appeals Data:</u> It was noted that the Board would be interested in a full presentation and discussion on this data at a future meeting.

II. Finance Committee Update

Operating Reserve and Opportunity Fund Policy/Emergency Funding Policy: Ms. Louie-Smith shared the Operating Reserve and Opportunity Fund Policy draft, which is intended to manage cash flow fluctuations, unexpected expenses, and emergencies. The

policy also enables greater flexibility for spending reserve dollars and provides a process to approve requests that exceed the limit outlined in the policy. A question was asked regarding if Medical Loss Ratio (MLR) is included in the Opportunity Fund policy. Ms. Louie-Smith responded that it is not currently included. Ms. DeVore clarified that all Medicaid funds that can adhere to MLR should, including those that were received through the Joint Management Agreement (JMA). Ms. Hopper suggested a change to the language in the policy to remove words such as "surplus" or "reserve." She further clarified that as LCHC is a downstream recipient of Medicaid funds, this language could appear as unused use of Medicaid funds. Ms. Busek and Ms. Louie-Smith agreed to make these changes. The Board further discussed the Opportunity Fund Policy, including implications to the use of the Emergency Funding Policy, how to ensure equitable awareness of funds to the community, and focusing on sustainability for one-time requests from organizations. It was clarified that the current Emergency Funding Policy is in effect, with the spending limit of \$5000. A proposed change to the policy includes an increase of the spending limit to \$10,000. It was decided to bring back both policies for approval at an upcoming meeting.

PacificSource Financials: Ms. DeVore presented the PacificSource Lane CCO Finance Report, as of May 31, 2024. The report noted a year-to-date operating gain of \$1.1M, ahead of the budgeted loss of \$4.5M. The financials include \$2.9M of positive adjustments related to the prior year. There is nothing reserved for large cases with no estimated reinsurance recovery. Ms. DeVore presented the May 2024 Financial Results Gross Dollar Basis, PMPM Basis, Claims Expense – Paid / Accrued & IBNR, trailing 12 Months Results, Withholds, Membership, and the Joint Management Agreement. The current estimate of the 2024 JMA calculates out to be a net recapture of \$5.8M. The estimated 2024 SHARE Designation of \$443k is excluded from this recapture amount. Dr. Luedtke asked if the Healthier Oregon Program (HOP) is intended to stabilize or if it would continue to grow. Ms. DeVore responded that HOP eligible members are being enrolled in the same way as OHP overall. Ms. Hopper further noted that PCS is well under the state's initial estimates for HOP eligibles. Community partners continue to work on engaging and outreaching to people who are eligible. Dr. Capp asked how variance is considered in the budget. Ms. Hopper responded that PCS is in a more favorable position than originally budgeted. The Lane region received a less favorable rate for 2024 than projected. Redetermination also led to more member retention than expected, which combined for a slightly more favorable projection in budget.

Quality Improvement Metrics (QIM) Update: Ms. Busek updated the Board about the QIM 2023 performance, noting that PCS was notified by OHA. For PCS Lane CCO, 10 of 15 metrics were met, for a total distribution of ~\$21M. 10% of the distribution goes to PacificSource and 90% goes to LCHC. The Board discussed opportunities to improve metrics performance for the metrics that were not met, which were Assessment for Children in DHS Custody, SUD Treatment Engagement, Timeliness of Postpartum Care, Adolescent Immunizations, and Childhood Immunizations. Dr. Virgin shared that the Clinical Advisory Panel has been having regular discussions with PacificSource staff about opportunities per metric. The Board discussed further opportunities and barriers, including coordination limitations for Dental, Behavioral Health, and Physical Health providers for the DHS Metric; outreach opportunities within communities regarding

immunizations; limited capacity in SUD treatment; and the importance of being mindful of historical trauma regarding vaccination and medical care within BIPOC communities.

III. Nominating Committee

Ms. Canino presented the following Nominating Committee recommendations:

- Lane Community Health Council Finance Committee Lane County FQHC Position: The LCHC Finance Committee recommends Mr. Zac Evans, Chief Financial Officer for Lane County Health and Human Services for the LCHC Finance Committee – Lane County FQHC Position. A motion was moved and seconded to approve Mr. Zac Evans for the LCHC Finance Committee FQHC position. Ms. Gray abstained from the vote. The motion passed.
- Lane Community Health Council Clinical Advisory Panel Lane County FQHC Position: The LCHC Clinical Advisory Panel recommends Dr. Briana Axline, Family Nurse Practitioner/Associate Medical Director for Community Health Centers of Lane County for the LCHC Clinical Advisory Panel – Lane County FQHC Position. A motion was moved and seconded to approve Dr. Briana Axline for the LCHC Clinical Advisory Panel FQHC position. Ms. Gray abstained from the vote. The motion passed.

Ms. Canino noted that Isis Barone unfortunately needed to resign from her position on the CAC as well as the LCHC Board. She expressed gratitude and appreciation for Ms. Barone's service. Staff are engaged in next steps to fill the Board position to be brought back for approval at a future meeting.

IV. CAC Selection Committee

Ms. Canino stated that the CAC Selection Committee is seeking approval of new and returning member recommendations for the CAC's 2024-2026 term. The 2024 CAC Selection Committee members included Ms. Canino (representing Lane Community Health Council), Shawn Murphy (Trillium Community Health Plan Board), Brian Johnson (Lane County Public Health), and Kayla Watford (Lane County Public Health). Ms. Canino noted that the full CAC Recruitment Process and recommended members was included in the Board packet. She presented the following recommendations:

- PacificSource OHP Member Applicants

Tannya Devorak, returning
Drake Ewbank, returning
Denise Bunnel, new
Kayl Bourgault, new
Jessi Preston, new
Nick Ridge, new
Shannah Putney, new
Jolene Bettles, new
Ivy Medow, new
Nissa Newton, new

A motion was moved and seconded to approve the PacificSource OHP Member applicants. The motion passed unanimously.

CAC Human Services Partner Positions

Carla Tazumal, Developmental Disability Services
Val Haynes, Head Start of Lane County
Antonio Huerta, RISE, Regional Health Equity Coalition of Lane and Douglas
Counties (New Designated CAC Partner Position)

A motion was moved and seconded to approve the two existing Human Services partner applicants, as well as the newly designated CAC Partner Position with RISE. Ms. Gray abstained from the vote. The motion passed.

Ms. Louie-Smith asked if it is typical to have so many new members. Ms. Kropf responded that in the most recent CAC Charter revision, more seats were added to create greater flexibility for member participation. Ms. Watford added that the charter also included a new reapplication process for current members, which led to the interview process being more robust than in prior years.

V. Community Impact Committee

Mr. Scurto reported that LCHC occasionally receives requests from grant recipients regarding minor changes to their projects, which are reviewed internally. However, a larger change was requested from 2024 Youth Behavioral Health Shared Savings grant recipient, Relief Nursery, regarding their outreach strategies to BIPOC communities and other historically marginalized groups. Relief Nursery has asked to work with a consultant group to narrow their outreach strategies, adjusting the originally approved project details and budget. They are not requesting additional funds. Upon review of this request, the Community Impact Committee recommends approval of Relief Nursery's proposed changes to the Board. LCHC staff will also develop a process and policy for future project proposal changes. It was requested that in the future, the budgetary changes be included in the meeting packet for review by the Board. After discussion, a motion was moved and seconded to approve Relief Nursery's proposed project changes. The motion passed unanimously.

VI. Community Advisory Council

Ms. Devorak reported the CAC's Quarter Two Summary, highlighting the Mobilizing for Action Through Planning and Partnership (MAPP) 2.0 Training that CAC members and staff participated in together in June. She also shared that the Lane County 2024 Community Partner Survey is now active. This survey is a part of the comprehensive Community Health Assessment (CHA). Community partners across Lane County are invited to participate. The survey will be available through the end of September. Ms. Devorak reported that the CAC's Community Outreach and Recruitment efforts included attending five community events in Blue River, Oakridge, Cottage Grove, and Eugene, and adding recruitment through radio and social media. 29 CAC Applications were received for the 2024-26 term. Ms. Devorak concluded by thanking Ms. Canino for her service on the CAC Selection Committee.

VII. Clinical Advisory Panel

Dr. Virgin appreciated Dr. Guzman who covered the July CAP meeting. The meeting included discussion of the QIM methodology and performance, as well as a brief update on the Prescribing Parks pilot program, which currently includes Slocum, Eugene Parks Foundation, LCHC, and UO. UO may be considering this pilot as a research project. Dr.

Virgin added that there will be consideration for when parks require a fee to ensure equitable access. Ms. Gray shared the idea from another county of park season passes that can be checked out from the library. Dr. Virgin shared that the CAP continues to work to address reducing workplace violence.

VIII. Lane County Updates

Ms. Gray reported that during the recent heat event, St. Vincent de Paul was better equipped than in past years to respond through extreme weather sheltering capabilities, in part due to the investment made by LCHC. Ms. Gray appreciated the Board for their investment in SDVP, which made a huge difference. 40 – 70 people were served daily at the cooling center during the heat event. She then provided an update on HB 4136 funding, which was sponsored by Nancy Nathanson and passed in the last legislative session, resulting in \$3.2M distributed to Lane County for an innovation fund looking to fund projects that could decrease unnecessary emergency services utilization. Application review has been completed and contracts are in process. The five awardees include: PeaceHealth/City of Eugene partnership to offer transport to urgent care instead of emergency care if paramedics deem appropriate; Best Med to expand hours for several urgent care locations until 10pm; Cascade Medical to expand on-demand telehealth services until 2:00 am; White Bird to open a low-level stabilization center; and Lane County to provide mobile street outreach and shelter locations where high EMS utilization has been prevalent. The CCOs and Emergency Departments are part of the committee to follow up on community level data and to evaluate outcomes. There could be opportunities to partner with the CCOs about continuation of funding if quality of care is increased, cost is decreased, and an improvement is made in appropriate ED utilization through these innovative efforts. The grants extend through December 2025. Ms. Gray clarified that the mobile outreach funded through this project is distinct from the mobile crisis programming.

IX. Break

Dr. Luedtke announced the break. Staff and guests were excused for the Executive Session.

X. Executive Session

The Board met for executive session.

III. Adjournment

There being no further business, the meeting was adjourned at 9:00 am.

Respectfully submitted,

Suzy Kropf (she, her)

Suzy Kropp

Community Health Program Manager

Lane Community Health Council