

Lane Community Health Council Board April 9, 2024 7:00am-9:00am Hybrid Meeting Minutes

Present: Dr. Patrick Luedtke, Lane County Health, and Human Services; Dr. Catherine York, Northwest Surgical Specialists; Ms. Isis Barone, Community Advisory Council; Mr. David Butler, McKenzie Willamette Medical Center; Ms. Ali Canino, South Lane Mental Health; Ms. Tannya Devorak, Community Advisory Council; Dr. Lana Gee-Gott, Northwest Medical Homes; Ms. Lindsey Hopper, PacificSource; Ms. Jamie Louie-Smith, Heritage Bank; Ms. Melanie Maples, Willamette Family Inc.; Mr. Tony Scurto, Lane Education Service District; Ms. Kristin Soto, Capitol Dental Care; Dr. Robin Virgin, PeaceHealth Medical Group; Mr. Chad Westphal, Looking Glass

Absent: Ms. Eve Gray, Lane County Health, and Human Services; Dr. Vipul Lakhani, Oregon Medical Group

Staff: Ms. Rhonda Busek, Lane Community Health Council; Ms. Suzy Kropf, Lane Community Health Council; Ms. Lauriene Madrigal, Lane Community Health Council
Guests: Dr. Mark Buchholz, PacificSource; Ms. Kellie DeVore, PacificSource; Ms. Erin Fair Taylor, PacificSource; Ms. Jacqueline Moreno, Lane County Health & Human Services; Ms. Megan

Romero, PacificSource; Ms. Tricia Wilder, PacificSource; Ms. Kayla Watford, Lane County Health & Human Services

I. Call to Order, Welcome & Introductions, Public Comment Dr. Luedtke called the meeting to order at 7:00 am. <u>Public Comment:</u> There was no public comment.

II. Consent Agenda

Dr. Luedtke presented the consent agenda including the following actions. A motion was moved and seconded to approve the consent agenda. The motion passed unanimously.

- Approval of March 12, 2024, Minutes Lane Community Health Council Board: No questions or discussion.
- **<u>LCHC Financials:</u>** No questions or discussion.
- **<u>2024 Performance Metrics</u>**: No questions or discussion.
- **<u>CCO Director Report:</u>** No questions or discussion.

III. Clinical Advisory Panel

Dr. Virgin reported that the CAP had a robust meeting discussing cost of care, including surprising trends around emergency department utilization. The CAP has asked PacificSource to share data to explore ways to reduce costs. Dr. Virgin also shared that a

taskforce has been formed to discuss the Prescribing Parks Initiative in partnership with Eric Van Houten (Cascade Health), Todd Salnas (Slocum), and Ariel Lissman (Eugene Parks Foundation). A question was raised regarding clinic and hospital closures and the impacts that may have on the data. Dr. Virgin responded that zip codes can be an indicator regarding medical deserts, and that a key contributor can be difficulty in getting a Primary Care Provider (PCP). Often members can get assigned, but it often takes up to six months to be seen by a provider. The clinic closures have caused additional barriers to access. Ms. DeVore noted that PacificSource is not seeing impacts of the University District ED closure reflected in the data yet and that staff will reevaluate in the coming months. Dr. Virgin requested time at the next Board meeting for further discussion on ways the Board can provide support. Ms. DeVore will investigate bringing back OHA's 2024 report regarding the number of PCPs needed in Lane County. It was noted that Optum Oregon Medical Group (OMP) has a non-compete clause that has caused some providers to leave the area. Internal medicine providers was also noted as a current shortage Lane County.

IV. Finance Committee Update

Ms. DeVore presented the Lane CCO Finance Report reflecting January 2024 data. A quarterly summary will be brought forward to a future meeting. The financials report a year-to-date operating income of \$364k, ahead of the budgeted amount of (\$853k). The financials include no adjustments related to the prior year. There is no current reserve for large cases and no related reinsurance recovery. She then shared the January 2024 Financial Results based on the Gross Dollar Basis, Per Member Per Month (PMPM) Basis, Claims Expense – Paid / Accrued & IBNR, Prior Year Adjustments to 2024 Financials, and the Trailing 12 Months Results. She noted the membership line, which indicates membership of just under 92k members, recognizing impacts from the Healthy Oregon Program (HOP) begining in July 2023, and effects from redetermination. There will also be members noted as Bridge Plan members beginning in July 2024. A question was raised regarding the percentage of Lane County Medicaid-eligible people who are served by PacificSource. Ms. DeVore noted she would confirm the exact number and that PCS serves an estimate of 70% of Medicaid members in Lane County. Ms. DeVore concluded by sharing that shared savings estimates are approximately \$5.4M. Current 2024 estimates a net recapture of \$618k (reflecting just January 2024). Additional coming changes include implementing the Health-Related Social Needs benefit extensions under the 1115 Waiver. Climate benefits began in March, housing benefits will become available in November.

V. Nominating Committee

Ms. Canino reported the following Nominating Committee recommendation:

 Lane Community Health Council Board Member: Ms. Molly Johnson, Vice President of Plan Operations for Advantage Dental has applied for the Individual Dental Position on the Lane Community Health Council Board. The position is currently held by Kristin Soto, Capitol Dental, whose term ends May 2024. A motion was moved and seconded to approve Ms. Johnson's application to the Board. After discussion, the motion passed unanimously. Ms. Canino thanked Ms. Soto for her service to the Board. Ms. Busek shared that the Individual Dental Positions on the Board as well as the Finance Committee alternate each term between the DCOs, Advantage Dental and Capitol Dental.

Ms. Busek then shared the update that the Board Annual Meeting is scheduled for May 14, 2024, for the first fifteen minutes of the next Board meeting. Officers will be reconfirmed at the Board Annual Meeting. Discussion will also be had regarding organizational seats that are up for renewal.

VI. Shared Savings Update and Follow-up

Ms. Busek provided an update on the status of shared savings distribution. She shared that Letters of Agreement are complete and will be mailed by Friday, April 12, 2024. An extension was granted by PacificSource, due to the impact of spring break on scheduling. The new deadline for fund distribution is April 30, 2024.

Ms. Busek then shared that a press release is in process with the support of Funk/Levis, LCHS's contracted media agency. KLCC has expressed interest in sharing a story on shared savings investments, which is being considered as a series introducing LCHC, and highlighting the organizational recipients. Ms. Busek noted that there will be opportunities to highlight Board members through the media release. She also noted that an article with the Eugene Chambers' Open for Business magazine that will highlight the investment made to Ko Kwel Wellness Center.

Ms. Busek then shared that she will be serving as a panelist on April 10, 2024, at Collective Economic Development Oregon's (CEDO) first annual Community and Industry Collaboration event. She will have a brief opportunity to highlight shared savings investments, as well as highlighting healthcare workforce programming taking place at McKenzie Willamette, OMG, and PeaceHealth.

Ms. Busek then updated the Board that Bushnell University will be receiving their \$2.5M investment by the end of April. Bushnell has asked for input regarding potentially naming something at the University. A question was raised about impacts on this request from the stipulation in the LOA about not announcing grant funding until LCHC has released a media statement. Ms. Busek responded that the intent of the stipulation is to provide opportunities to partner with the recipient regarding media releases, as well as to clarify the source of the funding. Ms. Hopper confirmed that this is standard practice and that it will be necessary to coordinate with PacificSource regarding the messaging to the community. Ms. DeVore noted that she can connect the PacificSource marketing team with Funk/Levis. Additional comments were shared regarding the positive impacts of the Bushnell nursing program in the community. A suggestion was shared that the Board might consider a tribute at Bushnell in memory of Char Reavis, longtime healthcare advocate, LCHC Board member, and Community Advisory Council member. It was noted that the family would need to be contacted to ensure their approval. Ms. Busek will begin working with Bushnell University on possible options to discuss at the next meeting.

Ms. Busek then summarized the feedback that was provided at the last Board meeting, regarding the Shared Savings process. Feedback included the preference for grants over

direct contributions to ensure an equitable process; consideration for cost impact and expectations; ensuring data-driven decision-making processes; and better utilization of the Board committees and community partners. The board discussed additional reflections of the shared savings process, including the timeline of receiving the final total of available funds from PacificSource, as well as the timeline for making approvals. Additional discussion included the possibility to impact the healthcare workforce, particularly with the shortage of primary care providers, through recruitment assistance. A possibility was discussed of ranking priority areas and funding them based on priority, recognizing that the total amount of funding available might not be known at the beginning of prioritization.

The board then discussed the priorities that emerged from the 2023 Board Retreat, which included healthcare workforce, housing/homelessness, behavioral health, and food insecurity, and if they would like to continue with these priorities for 2024, recognizing the five-year food insecurity project timeline and continuing need in the community across priority areas. Opportunities discussed include revisiting the Community Benefit Initiative grantees, partnering with the CAP and the Finance Committee to consider incentive metrics in priority setting, and meeting Medical Loss Ratio (MLR) requirements. Ms. DeVore offered to provide an overview of MLR for Board members. Additional feedback was provided regarding accountability with grant recipients of large investments and balancing the needs of the community with the state's requirements. Ms. Madrigal noted that grantees submit progress reports on a quarterly basis.

VII. Community Advisory Council

Ms. Watford reported that a Board representative is still needed to serve on the CAC Selection Committee, which includes analyzing the demographics of the CAC reflect the community and populations served. The time commitment is an estimate of four – six hours, between April and July, including most interviews taking place in June, and possibly July. A question was asked about if equal representation is needed from both CCO governing boards, and if different Board members can offer smaller amounts of time. Ms. Watford confirmed that the Selection Committee member would need to be the same representative throughout the process. Ms. Canino expressed interest.

Ms. Watford then reviewed highlights of the March CAC report, noting that the CAC received a presentation of the Health-Related Social Needs and Community Capacity Building funds from the CCOs at the March meeting. The CAC also received a presentation from the legislative session. She shared that the CAC's 2024 Celebration will be held on June 7th, 11am – 2pm. The announcement was included in the board packet. Additional highlights included current efforts from the Prevention Workgroup, Health Equity Committee, and Community Health Assessment/Community Health Improvement Plan. The CHP Celebration is scheduled for April 16th, 5:30pm – 7:30pm.

Dr. Luedtke highlighted that the final page of the board packet included an overview of the discussion with PCS CAC members at the January 2024 meeting, including key areas of feedback and recommendations. Key themes identified included access to flex fund services, prior authorization, substance use, provider availability, staffing shortages,

providing a safe space, and board meeting access. Ms. DeVore noted that the CCO Director Report in the packet also includes an overview of the updated Flex Funds request form. Ms. Kropf noted the updated form will also be shared with CAC members. A request was made for the board to receive updated information as available for accessing climate devices, particularly with the new climate benefit and the upcoming fire season. The board further discussed flex fund services in relation to 1115 waiver HRSN benefits. Feedback was provided regarding prioritizing highly at-risk unhoused members who would benefit from the HRSN benefits but may not qualify. Ms. DeVore shared that the best process is to encourage members and providers to call customer support if they have questions about eligibility.

Ms. Moreno provided an update on Prevention programming, noting that a school health summit is scheduled for the week of April 15, which will provide professional development opportunities for educators in Lane County (grades 6-12). Topics will include STI prevention, weight-neutral health programming, relationships, and social media. She noted that over 60 educators were currently registered. Ms. Moreno then highlighted an upcoming Basic of Tobacco Treatment Training on May 18, which will provide Continuing Education credits through MHACBO. Ms. Moreno also shared that there may be opportunities with the upcoming 2025 – 2027 Prevention Plan (in development) to align with Quality Incentive Metrics for the CCO.

Ms. DeVore noted that further details on HRSN benefits are available in the board packet and that Community Capacity Building Fund (CCBF) grant applications are open through the end of May. A total of \$2.6M is available to distribute in Lane County. An additional grant opportunity will be available next year. PacificSource is working closely with Trillium on CCBF processes.

VIII. Adjournment

There being no further business, the meeting was adjourned at 8:48 am.

Respectfully submitted,

Suzy Krop

Suzy Kropf (she, her) Community Health Program Manager Lane Community Health Council